

Schedule II

This Schedule II, effective as of July 1, 2024, forms a part of and is subject to the terms and conditions of the Master Services Agreement by and between McLennan Community College (“Client”), and Technolutions, Inc. (“Provider”) dated as of September 1, 2019 (the “Agreement”). This Schedule shall be valid only when signed by an authorized representative of each party. In the event of any inconsistency between this Schedule II and the Agreement with regard to the subject matter herein, this Schedule II shall prevail.

License

Provider will license, host, and support its constituent relationship management and information system (the Slate system) for Client. As used in this Schedule II “License” shall have the meaning set forth in the Agreement, except that it shall refer only to the License comprising the license provided under this Schedule II. Provider will license any and all third party or auxiliary components required to make effective use of the License, including server licenses to be held by Provider for duration of Agreement.

The comprehensive Slate system will be provided for the entire duration of Agreement. The license includes the complete enrollment/student success functionality of Slate, including but not limited to enabling:

- Outreach and engagement, including the collection of student and registrant information via information request forms and other custom forms; the hosting of event registration forms, appointment scheduling, and interview and audition scheduling; the hosting of online webinars/meetings and other modes of interaction; the uploading and import of lists and spreadsheets; the de-duping and consolidation of interactions; the management of ad-hoc datasets; the mass delivery of rich-text email communications, including the tracking of clicks, bounces, and opt outs; the recording of activities and communications for constituent records, and the assignment of tags and flags; and the presentation of all constituent information on a single customized form.
- Application and case review process, including the collection of applicant information as part of an online application; the electronic receipt of letters of recommendations; the self-service uploading of unofficial transcripts, resumes, essays, and other application materials; the uploading of digital portfolios, including audio, video, slides, websites, documents, and other media; the preview of the form as rendered onto a client-provided or auto-generated PDFs; reporting of materials as received and display via the secure portal; the upload of materials when requested; the digital upload and scanning of off-line materials by administrative users into an integrated digital imaging system connected with each applicant’s file; bin management; status management; review and ratings forms; granular permissions and routes for multi-department and multi-track implementations; summary sheets and other custom documents that re-present the information collected on the forms; the development of a print process to print just those materials that must be printed for a defined population; the secure release of decisions online; the hosting of online forms; the collection of deposits and other fees; and the automatic migration of data of defined populations and records.
- Data management, including real-time access to all information; real-time querying via a graphical self-service query builder; information lookup via auto-completes and custom search forms; and the summarized/cubic reporting of data via custom reports, charts, and other presentations; and data integration within Slate to support communication to/from external systems.

- Integration with organization branding, including the hosting of the application on the organization’s domain (e.g., engage.slate.edu); the use of a site-wide template that mimics the design and branding of the organization’s website, for brand consistency among all public-facing websites; and embeddable components and vanity URLs that may be used in marketing communications.
- Access to support resources, including complimentary registration for three users to the implementation training courses in Learning Lab; access to register additional users for implementation training courses; access to register for additional Learning Lab continuing education training courses; unlimited, complimentary access for all users to training and support resources including Knowledge Base, AI-enabled knowledge search, community forums, community conversations, Slate Stage webinars; access to register for Slate Summit and special events throughout the year; access to resources including Slack channel, Facebook user group, regional user groups, listservs, and other resources; access to Client Success team; and access to priority “site down” issue escalation.

System Availability

The system shall be available 365 days per year, with an uptime of 99.99%.

Provider shall notify Client of planned maintenance expected to impact system availability, the expected duration of such maintenance, and agrees to notify Client when the maintenance has been completed and the system availability has been restored through its online status portal. Efforts will be made to schedule emergency and non-emergency maintenance with a likelihood to impact system availability for a non-peak period of system utilization, which typically would occur during a weekend overnight period.

Payment Schedule

License tier for programs receiving fewer than 15,000 submitted applications per year.

Payments in the amount designated below shall be remitted to Provider within thirty (30) days of Client’s receipt of a proper invoice, or upon written agreement of both parties to invoice and settle payment otherwise:

July 1, 2024—June 30, 2025
July 1, 2024: \$37,500
January 1, 2025: \$37,500

July 1, 2025—June 30, 2026
July 1, 2025: \$37,500
January 1, 2026: \$37,500

July 1, 2026—June 30, 2027
July 1, 2026: \$37,500
January 1, 2027: \$37,500

July 1, 2027—June 30, 2028
July 1, 2027: \$37,500
January 1, 2028: \$37,500

July 1, 2028—June 30, 2029

July 1, 2028: \$37,500

January 1, 2029: \$37,500

The pricing is for the comprehensive Slate enrollment/student success license, and includes full system access, all new features and upgrades, hosting, and access to support resources. There are no per-user charges.

Optional third-party value-added services at additional cost may include, but are not limited to, certain types of telecommunications (carrier fees for text messaging and phone calls), print communications (print provider fees for postage and associated costs), special events or resources, credit card and payment processing fees, and services offered by Slate Preferred Partners, including premium implementation and support services.

Termination

Termination by either party shall be subject to the notice requirements set forth in Agreement. This Schedule shall terminate on June 30, 2029.

Accounts Payable Contact

Schedule Renewal Contact

Name	_____	_____
Title	_____	_____
Email	_____	_____
Phone	_____	_____

IN WITNESS WHEREOF Client and Provider have caused this Schedule II to be executed by their duly authorized representatives.

MCLENNAN COMMUNITY COLLEGE

By:

Date: _____

TECHNOLUTIONS, INC.

By:

Date: _____